



Objective: Provide information on what is new with the Ink Center

Contact Information For service related support, please call RIS @ 1-858-779-9148 Option 3

Ink Nest or Bottle Cap

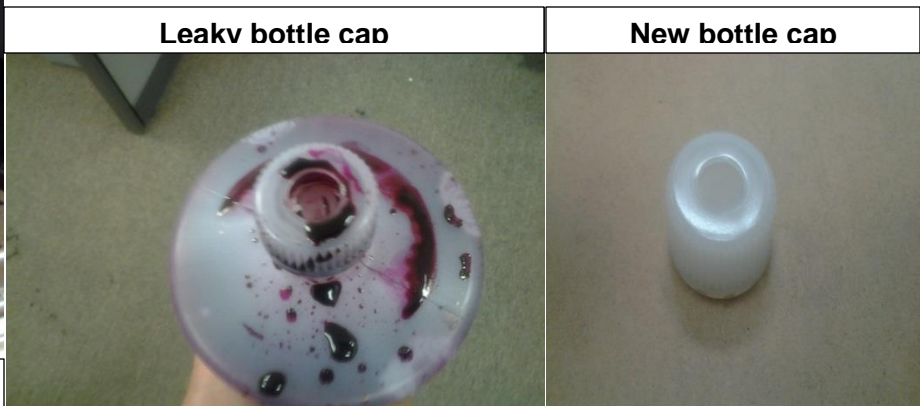
Leaks near the ink nest are usually caused by a leaky ink bottle cap. If the bottle is removed and reinsterted multiple times it can cause the seal on the cap to leak. Inks that have been in the machine for a while (less demand for that ink) may cause the cap to dry out, crack and start to leak. It is rare for the ink nest to leak.

Ink around the ink nest should be addressed as follows.

- Clean area as best you can (cleaning wipes will cause ink to spread out, a dry paper towel is best suited for this).
- Remove bottle from nest
- Replace bottle cap with new one
- Return ink bottle to nest
- Monitor ink nest for leakage
- If leak returns, order ink nest for replacement



Ink Bottle in nest with leaky cap



HELP tab has a new link. Please make a note of it.

The following link will take you to the help tab.

<http://training.retailinkjet.com/>